



## Glenridding Health Centre Newsletter

Website: [www.glenriddinghealthcentre.co.uk](http://www.glenriddinghealthcentre.co.uk)  
Telephone 017684 82297

Practice News

Spring/Summer 2018

### Dates for your Diary

#### Staff Training Afternoons 2018

Wednesday 16th May

Thursday 14th June

Wednesday 11th July

Wednesday 12th September

Wednesday 10 October

Wednesday 14th November

Please note the Surgery will be  
closed from 11.30am

In an Emergency ring 111

**We now operate an appointments system**

**Ring us on 017684 82297 to book**

### Announcements & Notices

#### Drop in Hearing Aid Clinic

Glenridding Health Centre provide support and advice to patients that have Hearing Aids.

We have supplies of NHS batteries available at the centre for patients to exchange.

We can also make repairs/retubing

Please ask at reception for more details

Our current patient list size  
is **753**

### Video Consultations

We are trialling a video consultation service so that patients who are not able to attend surgery can do a video link from their own home

For more information ring us on 017684 82297

### Patient Participation Group

#### We want to hear your views

Our Patient Group can feedback to the Practice with ideas for improvements to our services, complaints + compliments

For more information  
please ask at reception

### Glenridding is 'Outstanding'

Glenridding Health Centre are delighted to tell everyone that they have been rated as 'Outstanding' as a service overall by the Care Quality Commission.

Thanks to all our patients for their support.

### Reception Opening Times

**8.30am to 11.30am**

**3pm to 6pm (Except Wednesday)**

### Doctor Consulting Times

**9 to 11am**

**3pm to 5.30pm (Mondays + Fridays)**