



Cumbria Health on Call

Patient Participation Group

Glenridding Health Centre

Objectives of the Group

Patient groups are working together with GP's to improve services and to promote health and improve quality of care.

Goal 1 – Know the demographics and health characteristics of the local area, and use information to help shape services.

Goal 2 – Communicate with patients to get the views of patients, carers and prospective patients.

Goals 3 – To make sure those patients views are not only gathered, but are understood and acted on. They help practices put in place improvement plans where needed.

Voluntary Members of the Patient Participation Group and the areas that they represent:-

Judith Sullivan - Patterdale

Margaret Boothroyd- Glenridding

Helen Beaty- Glenridding

Stephen Gorton- Hartsop

David Brown-Watermillock

Mary Bell- Dockray

Ken McDonald- Patterdale Hotel

Robyn Brown- Deepdale

Neil Sullivan – Co-opted member

Michael Toulmin – Co-opted member

Veronica McGloin – Co-opted member

If anyone has any ideas or concerns about anything that is happening at the Glenridding Health Centre please inform the Patient Participation Group member as above from your area and they can bring ideas, views etc to our next meeting. Or we would be very pleased to hear from you directly – please contact Lynn at the Surgery on 017684 82297.

If you would like to become a member of the Patient Participation Group please speak to Lynn and when a vacancy becomes available we will try to include you in the future.